# MEGApix<sup>®</sup> IVA<sup>™</sup> 4K Bullet IP Camera

DWC-MB84Wi4T – IVA pre-loaded, gray housing DWC-MB84Wi4TW – IVA pre-loaded, white housing DWC-MPB84Wi4T – IVA+ pre-loaded, gray housing DWC-MPB84Wi4TW – IVA+ pre-loaded, white housing



### User's Manual Ver. 05/23

Before installing and using the camera, please read this manual carefully. Be sure to keep it handy for future reference.

# Safety Information



### CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.



### **CAUTION :**

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER SERVICEABLE PARTS INSIDE.

### REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



Warning

This symbol indicates that dangerous voltage consisting of a risk of electric shock is present within this unit.

#### WARNING

To prevent damage which may result in fire or electric shock hazard, do not expose this appliance to rain or moisture.

#### WARNING

- Be sure to use only the standard adapter that is specified in the specification sheet. Using any other adapter could cause fire, electrical shock, or damage to the product.
- Incorrectly connecting the power supply or replacing the battery may cause an explosion, fire, electric shock, or damage to the product.
- Do not connect multiple cameras to a single adapter. Exceeding the capacity may cause excessive heat generation or fire.
- 4. Securely plug the power cord into the power receptacle. An insecure connection may cause fire.
- 5. When installing the camera, fasten it securely and firmly. A falling camera may cause personal injury.
- Do not place conductive objects (e.g. screwdrivers, coins, metal items, etc.) or containers filled with water on top of the camera. Doing so may cause personal injury due to fire, electric shock, or falling objects.
- 7. Do not install the unit in humid, dusty, or sooty locations. Doing so may cause fire or electric shock.
- 8. If any unusual smells or smoke come from the unit, stop using the product. Immediately disconnect the power source and contact the service center. Continued use in such a condition may cause fire or electric shock.
- 9. If this product fails to operate normally, contact the nearest service center. Never disassemble or modify this product in any way.
- When cleaning, do not spray water directly onto parts of the product. Doing so may cause fire or electric shock.

#### Precaution

This exclamation point symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

#### Precaution

#### Operating

- Before using, make sure the power supply and all other parts are properly connected.
- While operating, if any abnormal condition or malfunction is observed, stop using the camera immediately and contact your dealer.

#### Handling

- Do not disassemble or tamper with parts inside the camera.
- Do not drop the camera or subject it to shock or vibration as this can damage the camera.
- Clean the clear dome cover with extra care. Scratches and dust can ruin the quality of the camera image.

#### Installation and Storage

- Do not install the camera in areas of extreme temperature, exceeding the allowed range.
- Avoid installing in humid or dusty environments.
- Avoid installing in places where radiation is present.
- Avoid installing in places where there are strong magnetic fields and electric signals.
- Avoid installing in places where the camera would be subject to strong vibrations.
- Never expose the camera to rain or water.

# Important Safety Instructions

- 1. **Read these Instructions.** All these safety and operating instructions should be read before the product is installed or operated.
- 2. Keep these Instructions. The safety, operating and use instructions should be retained for future reference.
- 3. Heed all warnings. All warnings on the product and in the operating instructions should be adhered to.
- 4. Follow all instructions. All operating and use instructions should be followed.
- 5. Do not use this device near water. For example: near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement; near a swimming pool; etc.
- 6. Clean only with a dry cloth. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners.
- 7. Do not block any ventilation openings. Install following the manufacturer's instructions. Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the product, and to protect it from overheating. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surfaces. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided and the manufacturer's instructions have been adhered to.
- 8. Do not install near any heat sources such as radiators, heat registers, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Use only with cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- 13. Unplug this apparatus during lightning storms or when unused for long periods.
- 14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

#### **Disposal of Old Appliances**



- 1. When this crossed-out wheel bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
- 2. All electrical and electronic products should be disposed of separately from the municipal waste stream per laws designated by the government or the local authorities.
- 3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
- For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

# FCCE

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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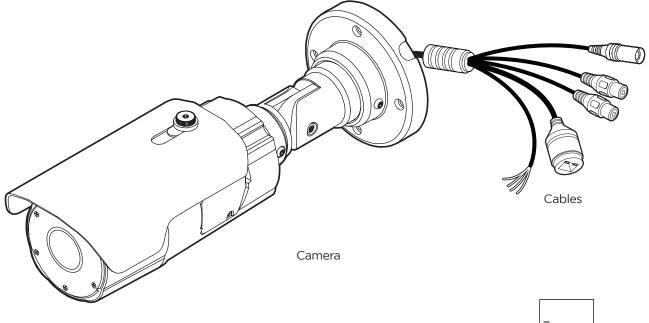
### **Camera Settings**

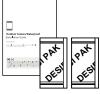
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# Introduction -Product & Accessories

🛛 Please check that the camera and all accessories are included in the package.





Desi-Pak 2ea (Moisture Absorber) and Installation Guide





Star Wrench T-10

Star Wrench T-20



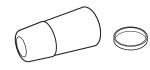
Screws and Plastic Anchor - 4pcs



PoE injector and power cable (optional)



Mounting Template



Waterproof Cap and Gasket

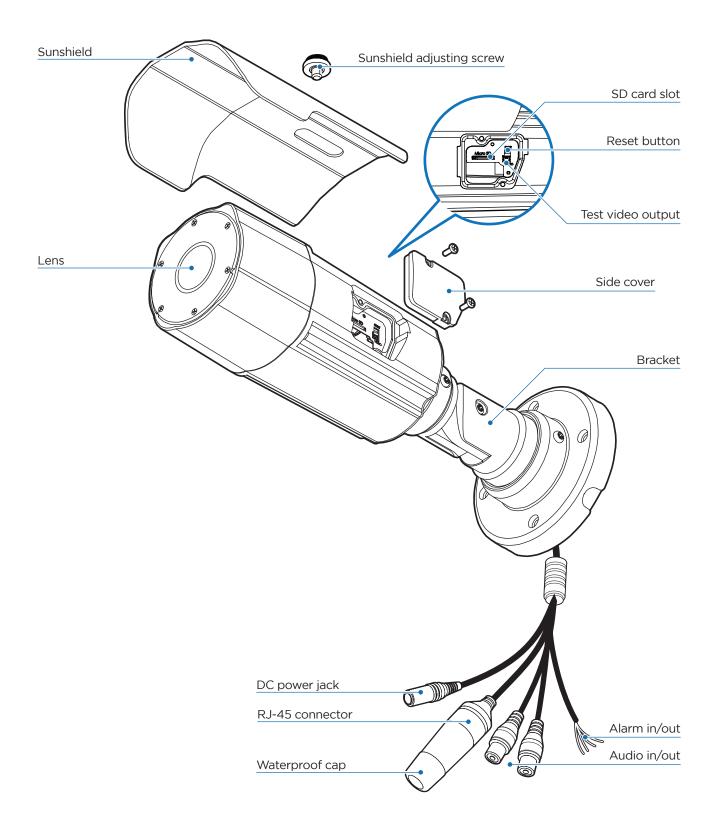


Quick Installation and Download Guides



Test Monitor Cable

# Introduction -Part Name

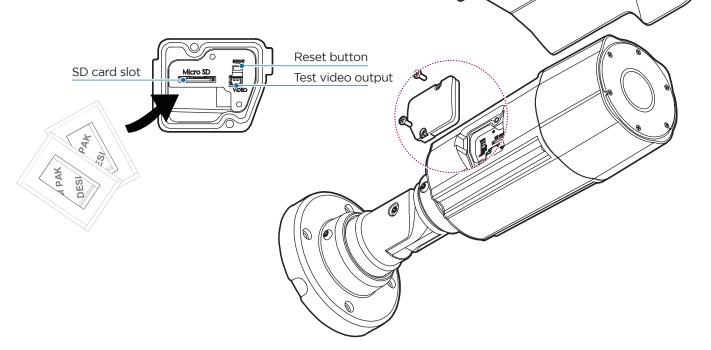


Before installing your camera, you have to read the following cautions.

- 1 The mounting surface must withstand five times the camera weight.
- 2 Do not let the cables get caught in improper places or the electric line cover can be damaged. This may cause a short or fire.
- **3** For the installation process, remove the sun-shield cover as needed.
- 4 Install the moisture packet in the camera's external control panel.
  - a. Remove the Desi-Pack moisture absorber from the packaging.
  - b. Open the side cover to reach the external camera control panel.
  - c. Place the moisture absorber under the camera's SD card slot.

**NOTE:** The camera will generate enough heat to dry moisture during operation. In most cases it will not need the moisture absorber for more than the first day. In cases where the camera can experience a moisture issue, users must keep the moisture absorber in the camera. The moisture absorber has an approximately 6-month life cycle, varying depending on the environment.

WARNING: It is highly recommended that you install the moisture absorber when mounting the camera. The moisture absorber prevents moisture from being captured inside the camera's housing, which may cause image performance issues <u>and damage the camera</u>.



### Reset to the Factory Default

Press the reset button for 5 seconds to return the setup to the factory default.

### 🔀 Warning:

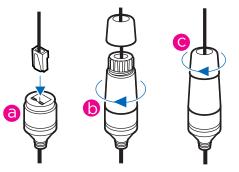
If you press the 'Reset' button, you will lose all setting data. If needed, please, make a note for further installation.

# Installation -Installation

Using the mounting template sheet or the camera itself, mark and drill the necessary holes in the wall or ceiling.

- **2** Once all cables are connected, secure the camera to the mounting surface using the included screws.
- **3** To use the camera's waterproof wiring:
  - a. Install the LAN cable into (a) .
  - b. (b) will be assembled to (a) with a 1/4 turn.
  - c. Thread (c) tightly to (b).

NOTE: To ensure moisture seal, make sure the o-ring is in place between (a) and (b). In extreme environments use of an outdoor rated sealer is recommended.



connector after passing the cable through the waterproof cap.4 Loosen the pan and tilt screws at the base of the camera's

**NOTE:** When using the waterproof cap, crimp the RJ45

bracket to adjust the camera's view and position.

# Installation -Cabling

### **Two Options**

Use a PoE-enabled switch to connect data and power through a single cable and begin viewing and recording images instantly.

A non-PoE switch will require an adaptor for power transmission.

### 1. Using a PoE-Enabled Switch

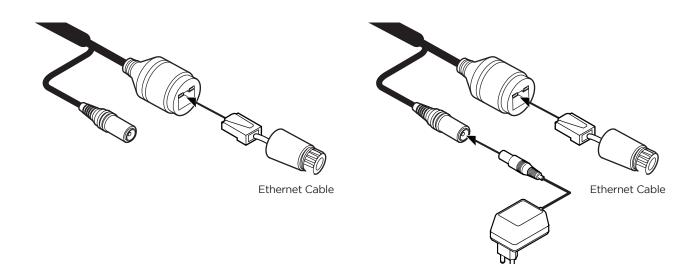
The Camera is PoE-compliant, allowing transmission of power and data via a single Ethernet cable. PoE eliminates the need for the different cables used to power, record, or control the camera. Follow the illustration below to connect the camera to a PoEenabled switch using an Ethernet cable.

### 2. Using a Non-PoE Switch

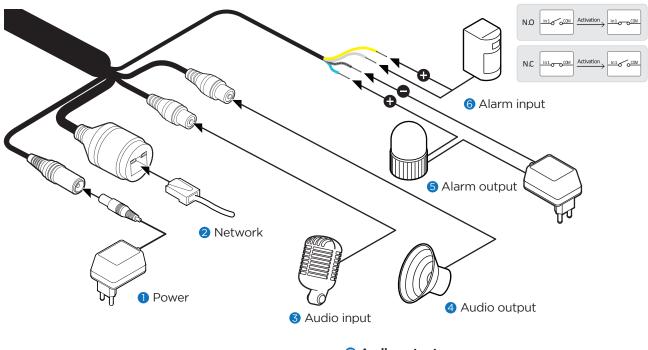
If a PoE-enabled switch is not used, use a power adaptor for power transmission and non-PoE switch for data transmission. Follow the illustrations below to connect the camera

Follow the illustrations below to connect the camera without a PoE-enabled Switch.

Power



# Installation -Cabling



### Power connection

Please, check the voltage and current capacity of rated power carefully.

Power requirements	Power consumption
DC12V, IEEE 802.3at PoE+ class	DC12V: 10.2W
4 (Adapter not included)	PoE: 16W

### 2 Network connection

Connect the crossover cable into the RJ-45.

### 3 Audio output

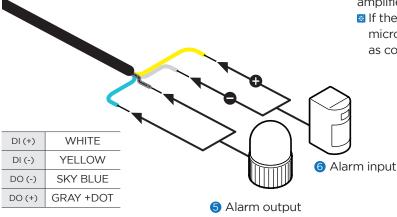
Connect the 'audio out' port of the camera to the 'line in' port of the speaker.

- If the speaker without the amplifier is connected to the audio out port, it doesn't work properly. Therefore, the speaker with the amplifier or the separate amplifier is needed.
- Audio out is available via the RTSP backchannel.

### 4 Audio input

Connect the 'audio in' port of the camera to the microphone directly or 'line out' port of the amplifier connected with a microphone.

If the microphone is connected directly, the microphone with the embedded amplifier such as condenser mic. needs to be used.



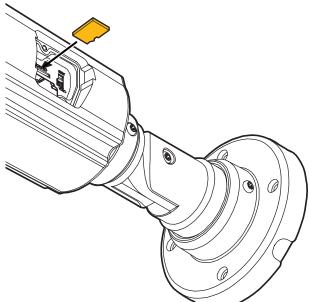
### **5** Alarm/relay output (DO)

Connects to the alarm lights, siren or lamps and the sensor types are normally open and normally close.

#### 6 Sensor/alarm input (DI)

The sensor/alarm input device's cable should connect to + and - of the camera's cable.

# Installation -Inserting/Removing an SD Memory Card



The memory card is an external data storage device that has been developed to offer an entirely new way to record and share video, audio, and text data using digital devices.



- Recommended SD card specification (not included)
  - Maximum SD Card size supported: Up to 1TB micro SD / exFAT.
  - When inserting the SD card into the card slot, the SD card's contacts should be facing upward, as shown in the diagram.

#### 1 Inserting an SD Memory Card

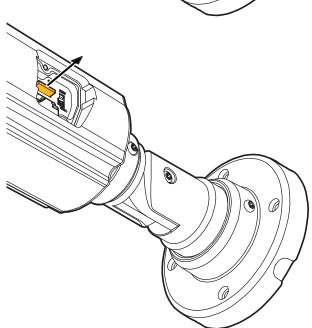
Insert the SD card in the arrow direction.

Don't insert the SD memory card while it's upside down by force. Otherwise, it may damage the SD memory card.

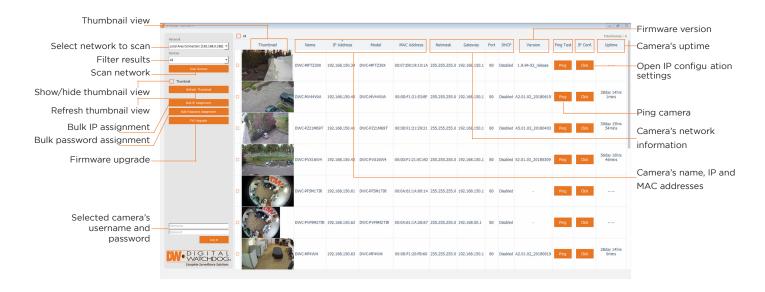
### **2** Removing an SD Memory Card

Removing an SD Memory Card Gently press down on the exposed end of the memory card as shown in the diagram to eject the memory card from the slot.

- Pressing too hard on the SD memory card can cause the card to shoot out uncontrollably from the slot when released.
- If you have saved data in the SD memory card, removing the SD memory card before setting the record to OFF will cause damage to the data stored in the card.



# Network Setup -DW IP Finder™



- To install the DW IP Finder, go to: <u>http://www.digital-watchdog.com</u>
- 2 Enter "DW IP Finder" on the search box at the top of the page.
- **G** Go to the "Software" tab on the DW IP Finder page to download the installation file.
- Follow the installation to install the DW IP Finder. Open the DW IP Finder and click 'Scan Devices'. It will scan the selected network for all supported devices and list the results in the table. During the scan, the DW® bgo will turn gray.
- When connecting to the camera for the first time, a password must be set. To set up a password for your camera:
  - a. Check the box next to the camera in the IP Finder's search results. You can select multiple cameras.
  - b. Click "Bulk Password Assign" on the left.
  - c. Enter admin/admin for the current username and password. Enter a new username and password to the right.

Passwords must have a minimum of 8 characters with at least 4 combinations of uppercase letters, lowercase letters, numbers and special characters. Passwords cannot contain the user ID.

- d. Click "change" to apply all changes.
- Select a camera from the list by double-clicking on the camera's image or clicking on the 'Click' button under the IP Conf. column. The pop-up window will show the camera's current network settings, allowing admin users to adjust the settings as needed.
- To access the camera's web page, click on the 'View Camera Website' from the IP Config window.
- 8 To save changes made to the camera's setting, enter the username and password of the camera's admin account and click 'Apply'.

W Camera Settings			?	×
Camera Name		DWC-MD421TIR		
MAC Address	00:0D:F1:20:A4:9E			
IP Configuration <ul> <li>DHCP</li> <li>Static IP</li> </ul>	Mode			
IP Address		192.168.1 .101		
Netmask		255.255.255.0		
Gateway		192.168.1 .1		
DNS 192.168.40 .1				
Ports				
Web Port	80			
Control Port	0			
Video Port	0			
Audiio Transmit	0			
Audio Receive	0			
Username		admin		
Password		••••		
Restor	e defau	ult camera configuration	E	
View Camera W	ebsite	Apply		
Reboot		Cancel		

# Web Viewer Screen -Basic Screen (Default)

		dmin's password to ac the VMS/N	as not been changed f ccess the web manager IVR system.	
© Digital Watchdog. All Rights Reserved	HOME POSITION SE FUN Preset R New Preset Tour R	SPEAKER 50	ALARM INPUT	MOTION S Camera Time 12/17/2020 11:08:09pm

Password change is required at the initial connection in a factory reset state. The web client cannot be fully utilized until a new password has been assigned.

- 1 You cannot see the image, and the setup button is disabled.
- 2 Change the password with the CHANGE PASSWORD button.

Change admin's password		
Password		
Retype Password		
Password Hint		
	[ Type the	Password ]
Password requirement : minimum 8 characters with at least three combinations of uppercase letters, lowercase letters, numbers and special characters. Acceptable special characters are; ~ ' 1 \$ ^ ()1 { } [; .? /		
		_
CHANGE PASSWORD	CHANGE LATER	

- 3 After changing the password, login again by pressing the RE-LOGIN button.
  - Internet Explorer: After three failed attempts or the cancel button is clicked, you will experience a login fail.
  - Other Browsers: After the Cancel button is clicked, you will experience a login fail.

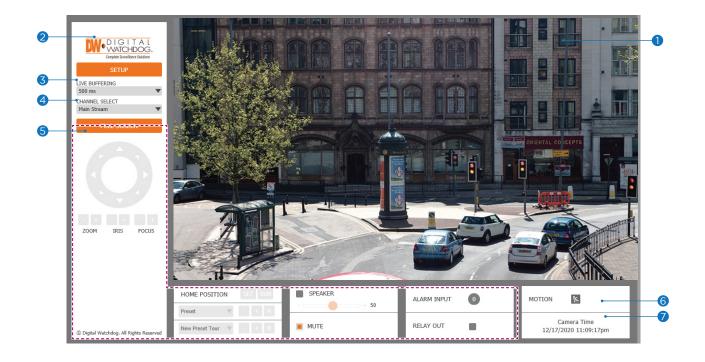
The admin's password has been changed.	Your session has expired and you have been signed out.
Please re-login.	Please re-login.
RELOGIN	RELOGIN

#### Password Hint Page

• If you need help remembering the password for your user, input the username in the username field and press the hint button. If you added a hint for your password when setting it up, it will appear then.



# Web Viewer Screen -Basic Screen



- X The web viewer is optimized with Internet Explorer 10 (or above) and Mozilla Firefox.
  - "If VLC is not installed or the VLC plugin is not supported (Chrome), 'Live Buffering' and 'Channel Select' (subjects 3 and 4 in the diagram) will display as 'Live Viewer'. If so, select HTML5 (MJPEG) from the Live Viewer menu to view the video.
- 1 Live video display. This is the region for the live video stream from the camera.
- 2 Setup a popup button. Click it to open the Setup page to setup details of the IP camera like Video, Network, Events, System, etc. See the section 'Setup'.
- When the image is distorted due to a bad network connection, the stored image frames will display live images, depending on the set buffer time.
   Users will see the delayed images based on the set delay time.
- ④ Channel Select button. Select a stream produced from the camera between Stream 1 ~ 3 to display it in the live view screen.
  - Refer the 'Setup > Video & Audio > Video' to setup the Video Stream.
- 5 Below "Menu" is supported per model.
  - **PTZ Control -** This camera model does not support zoom and focus.
  - **Preset -** Not supported.

Speaker Control - Enable/disable the audio stream from the camera and adjust the volume accordingly.

Alarm Input - If an alarm is triggered, the corresponding input number will be changed from dark gray to red.

Relay Out - Using this checkbox, read the relay output status and set or reset it manually.

- 6 Motion Shows the motion event status.
   ☑ Event Alert Icon ( ☑ ) appears if 'Motion Detection' is activated.
- Camera Time Display the camera time.

0		VIDEO CONF	IGURA	ΓΙΟΝ	
_		Stream	Codec	Description	
2	VIDEO&AUDIO	9 1	H.264	channel1	
	VIDEO	2	H.264	channel2	
	OSD	<b>3</b>	M-JPEG	channel3	
	ROI AUDIO	Codec			
	> CAMERA	Codec	H.264	T	
	> NETWORK	Description	channel1		
	> TRIGGER ACTION	Resolution	3840x2160	•	
	> EVENTS	Frame Rate(FPS)	30	▼	
	> RECORD	GOP	30	[ 1 ~ 120 ]	
	> SECURITY	Profile	High	<b>V</b>	
	> SYSTEM	Bitrate Mode Target Bitrate	CBR 5120	[ 1Mbps ~ 25Mbps ]	
		Quality	5	[ 1wbps ~ 25wbps ] [ 1 ~ 10 ]	
		Smart Bitrate Control	Off	▼	
		Extension Option	Off	<b>v</b>	
				APPLY	

**1** Detail Page - When you select an item from the menu, you can set the details for the selected item.

### 2 Setup Constitution

### Video and Audio

[VIDEO, OSD, ROI, AUDIO]

#### Camera

[IMAGE ADJUSTMENT, EXPOSURE, DAY AND NIGHT, BACKLIGHT, WHITE BALANCE, IMAGE, VIDEO] **Network** 

[STATUS, NETWORK SETTING, AUTO IP, ONVIF, UPNP, DDNS, FTP, SMTP, SNMP, HTTP ACTION, RTSP INFORMATION]

### **Trigger Action**

[ACTION RULES, IMAGE TRANSFER, RELAY OUT]

#### Events

[EVENT RULES, MOTION, TEMPERATURE, ALARM INPUT]

### Record

[MANAGEMENT, RECORD LIST, STORAGE]

### IVA - See the MEGApix IVA user manual for more information on this section

[ENABLE, RULES, COUNTERS, CALIBRATION, CLASSIFICATION, BURNT-IN ANNOTATION, TCP NOTIFICATION, HTTP NOTIFICATION, TAMPER, ADVANCED, LICENSE]

### Security

[IP ADDRESS FILTER, RTSP AUTHENTICATION, IEEE 802.1x, HTTPS, CERTIFICATES, AUTO LOCK] **System** 

[INFORMATION, DIAGNOSTICS, CONFIGURATION BACKUP, FIRMWARE UPDATE, DATE AND TIME, DST, USER MANAGEMENT, LOG, FACTORY RESET, RESTART, OPEN SOURCE, PLUG-IN]

	VIDEO CONFI	GURAT	ION	
	Stream	Codec		Description
-	0 1	H.264		channel1
0	2	H.264		channel2
	<b>3</b>	M-JPEG		channel3
	Codec			
2 3	Codec	H.264	•	
4	Description	channel1		
	Resolution	3840x2160	•	
6	Frame Rate(FPS)	30	•	
	GOP	30	[1~120]	
	Profile	High	•	
	Bitrate Mode	CBR	•	
	Target Bitrate	5120	[ 1Mbps ~ 25Mbps ]	
	Quality		[1~10]	
	Smart Bitrate Control	Off	•	
	Extension Option	Off	•	
			APPLY	

Live Video Channel Setup - The video can be configured to various settings with a combination of codec and resolution. The camera performance should be considered when setting multiple channels, as the performance of the camera will be affected.

🛛 H.265 (HEVC) codec with a higher bitrate may cause unstable live streaming or reload the webpage.

- 2 Codec Choose the video codec. Depending on the selected codec, the subcategories may be changed accordingly.
- 3 Description Input the additional description of the selected channel. Max. 30 alphanumeric characters may be used, including spaces.

### **4 Resolution -** Select video resolution.

Available Frame Rate may differ even if the same codecs are in use.

<resolution o<="" th=""><th>f Video Format&gt;</th></resolution>	f Video Format>
--	-----------------

QFHD	2560x1440 (4M)	1080p/i	720p/i	SVGA	768x432 (0.3M)	4CIF	VGA	640x360 (0.2M)	CIF
3840x2160	2560x1440	1920x1080	1280x720	800x600	768x432	704x576 704x480	640x480	640x360	352x288 352x240

### 5 Frame Rate - Select the maximum Frame Rate.

Available Frame Rate can be different although the same codecs were set up.

	Stream 1 2 3	Codec H.264 H.264 M-JPEG	ION Descrip channe channe channe	el1 el2
	Codec			
	Codec Description	H.264 channel1	•	
	Resolution	3840x2160	T	
•	Frame Rate(FPS)	30	T	
6	GOP	30	[ 1 ~ 120 ]	
0	Profile	High	•	
8	Bitrate Mode	CBR	T	
	Target Bitrate	5120	[ 1Mbps ~ 25Mbps ]	
	Quality		[ 1 ~ 10 ]	
	Smart Bitrate Control	Off	•	
	Extension Option	Off	T	
			APPLY	

**6 GOP (Group of Pictures) Size -** Set up the number of frames (P-frame) which contain only changed information based on the basic frame (I-frame). Regarding videos with lots of movement, if you set the GOP size bigger, only the number of P-frames is bigger.

As a result, the video resolution will be low but 'File size' and 'Bit-rate can be decreased.

GOP (Group of Pictures) Size -

I-frame and P-frame creation for MPEG4, H.264, and H.265 (HEVC) video compression. 'I-frame', also known as 'key-frame', refers to the complete image data for a specific video frame. 'P-frame' refers to the changes in the image in comparison to the previous video frame. As a result, the GOP consists of one I-frame and several P-frames. For improved video quality, use a lower number of P-frames for this setting.

Profile - The profile defines the subset of bitstream features in H.264, H.265 (HEVC) stream, including color reproduction and additional video compression.
 H.264: Main, High / H.265 (HEVC): Main

8 H.264: Main, High / H.265 (HEVC): Main

Main - An intermediate profile with a medium compression ratio. Supports I-frames, P-frames, and B-frames.

**High -** A complex profile with a high compression ratio. Supports I-frames, P-frames, and B-frames.

8 Bitrate Mode - Select the bit rate control scheme of video compression from CBR (Constant Bit Rate) or VBR (Variable Bit Rate).

**CBR** - To guarantee the designated constant bit rate, the quality of the video is controlled in this mode. Therefore, the quality of the video is likely to be varying when network traffic is changing.

VBR - To guarantee the designated quality, the bit rate of the video stream is changed in this mode. Therefore, the frame rate of the video is likely to be varying when network traffic is changing.
This category will not appear if you select the codec.

	VIDEO CONFIGURATION				
	Stream	Codec		Description	
	0 1	H.264		channel1	
	2	H.264		channel2	
	<b>3</b>	M-JPEG		channel3	
	Codec				
	Codec	H.264	•		
	Description	channel1			
	Resolution	3840x2160	•		
	Frame Rate(FPS)	30	•		
	GOP	30	[ 1 ~ 120 ]		
	Profile	High	•		
	Bitrate Mode	CBR	•		
9	<ul> <li>Target Bitrate</li> </ul>	5120	[ 1Mbps ~ 25Mbps ]		
10	Quality		[1~10]		
0	Smart Bitrate Control	Off	•		
2	Extension Option	Off	•		
-					
ß		-	APPLY		
				•	

- 9 Target Bitrate If Bitrate Control is set to be CBR, you can set the Target Bitrate.
- **(0 Quality -** For VBR control mode, The Target Quality of the video can be setup.
- 1) Smart Core Off / Smart.RC

#### Extension Option

**Off -** You cannot use the Extension Option.

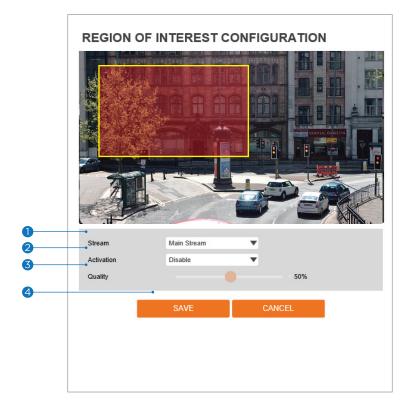
**SVC-T On -** The H.264, H.265 (HEVC) SVC (Scalable Video Coding) is a video compression algorithm that enables effective and efficient transmission of video files over low bandwidth networks.

**(B** Click 'Apply' to save all settings.

**1** Date / Time - Display the current time.

- **2** User Text Output the TEXT entered by the user. Support a maximum of 30 characters.
- 3 Click 'Apply' to save all settings.

# Setup - Video and Audio Setup Region of Interest Configuration



The region of interest function gives a more efficient picture quality for the indicated area to improve the qualities of movement in the scene without compromising the bandwidth.



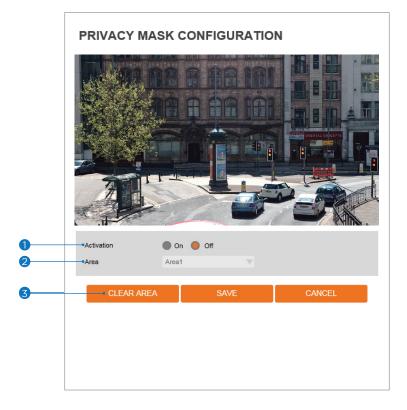
**2** Activation - Enable or disable the region of interest function.

- **3 Quality -** Set the quality of the set area.
- ④ Click 'Save' to save all settings.
   Click 'Cancel' to return to the previous setting.

	AUDIO CONFIGURATION			
0	Audio Encode			
2	Codec	G.711 ulaw	T	
3	Volume	0	T	
•	Sample Rate	8,000 Hz	V	
4		S	AVE	

- Codec Select the Audio Codec.
   © Currently, the camera supports codec G.711.
- **2 Volume -** Select the Audio Volume from 0 to 10.
- Sample Rate Select the Audio Sample Rate.
   ☑ Currently, the camera supports 8000 Hz.
- 4 Click 'Save' to save all changes.

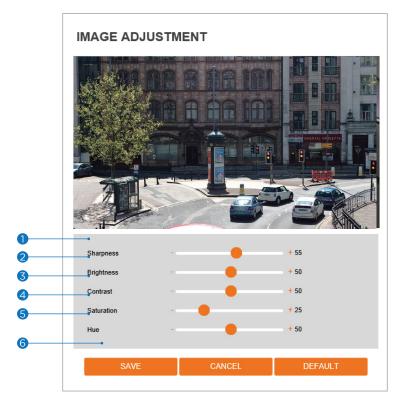
# Setup - Video & Audio Setup Privacy Mask Configuration



Use this function to mask areas that you want to hide on-screen to protect privacy.

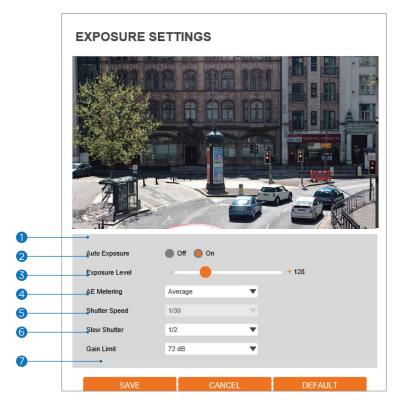
- **1** Activation Enable or disable the privacy mask function.
- 2 Area Select Area1 ~ Area16, then draw the privacy mask in the video display.
- 3 Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Clear Area' to delete the selected Area1~Area16.

# Setup - Camera Setup Camera Image Adjustment



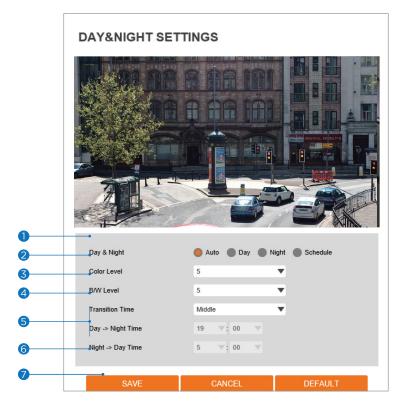
- **1** Sharpness The higher the number, the sharper the lines in the image will appear.
- **2** Brightness The higher the number, the brighter the image will appear.
- **S** Contrast The higher the number, the stronger the contrast between colors in the image will appear.
- 4 Saturation The higher the number, the more saturated the colors in the image will appear.
- **5** Hue The higher the number, the stronger the hue in the image will appear.
- 6 Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

# Setup - Camera Setup Camera Exposure Settings



- **1** Auto Exposure Automatic exposure (AE) automatically sets the aperture or shutter speed, based on the external lighting conditions for the photo.
- 2 Exposure Level The higher the number, the brighter the image will appear.
- **3 AE metering -** AE metering mode refers to how a camera determines the exposure.
- ④ Shutter Speed If this speed is faster, the moving object can be photographed without the ghost effect. However, the picture can be dark if the lighting is insufficient.
- Slow Shutter Level Slow shutter Level lets you adjust the amount of light striking the sensor and essentially determines when the video sensor sends out its batch of data for processing.
- 6 Gain Limit Adjusts image gain. The lower the value, the darker the image will appear.
- Click 'Save' to save all settings.
   Click 'Cancel' to return to the previous setting.
   Click 'Default' to settings to the factory defaults.

# Setup - Camera Setup Camera Day and Night Settings



### Day and Night

- Auto: In this mode, the IR cut filter is removed automatically depending on the light condition around.
- Day: In this mode, the IR cut filter is applied to the image sensor all the time. Thus, the sensitivity will be reduced in the dark light condition, but better color reproduction performance is obtained.
- **Night:** In this mode, the IR cut filter on the image sensor is removed all the time. The sensitivity will be enhanced in the dark light condition, but the image is black and white.
- Schedule: In this mode, Day/Night mode is converted accordance with the scheduled time.
- 2 **Color Level -** This level determines when the camera will change from Night mode (B/W) to Day mode (color) while set to Auto. The lower that this value is set, the lower the lighting threshold requirement will be for the transition.
- **B/W Level -** This level determines when the camera will change from Day mode (color) to Night mode (B/W) while set to Auto. The lower that this value is set, the lower the lighting threshold requirement will be for the transition.
- **Transition Time -** If it is set to Auto, to determine the rate at which Day/Night is converted.
- 5 If it is set to schedule mode, Set the time that Day/Night is converted.
- 6 IR Mode turn the built-in IR LEDs on or off manually.
- Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

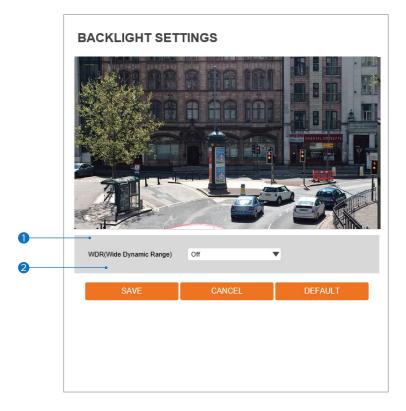
# Setup - Camera Setup Camera Backlight Settings

	BACKLIGHT SET	TINGS	
0	<ul> <li>WDR(Wide Dynamic Range)</li> </ul>	Off	•
2	•WDR Level	Normal	2
3	SAVE	CANCEL	DEFAULT

This feature is used when lighting conditions may cause detail loss in the camera's view due to high contrast.

- **WDR (Wide Dynamic Range) -** Enable or disable the feature.
- 2 WDR Level Set the WDR level from the available options. Select from normal, low, or high.
- 3 Click 'Save' to save all changes.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to change the settings back to their factory defaults.

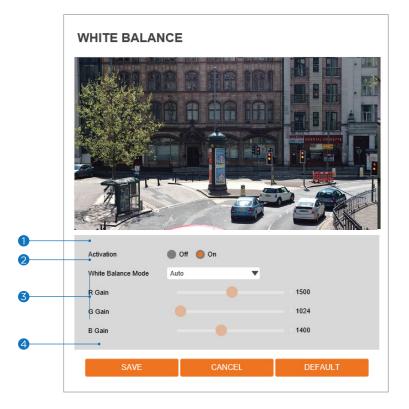
# Setup - Camera Setup Camera Backlight Settings



This feature is used when lighting conditions may cause detail loss in the camera's view due to high contrast.

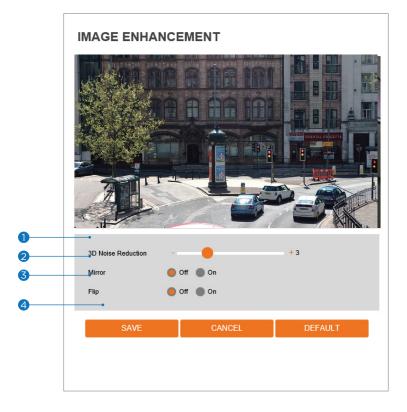
- () WDR (Wide Dynamic Range) Enable or disable the feature.
- 2 Click 'Save' to save all changes.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to change the settings back to their factory defaults.

# Setup - Camera Setup Camera White Balance



- 1 Activation Enable or disable the White Balance function
- **2** White Balance Mode Select White Balance depending on the lighting conditions.
- **3 RGB Gain -** The R/G/B gain can be set only when the White Balance Mode is set to Manual.
- 4 Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

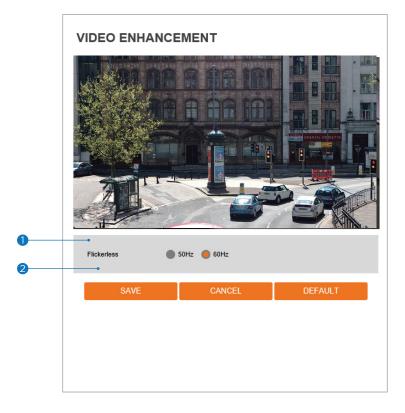
# Setup - Camera Setup Camera Image Enhancement



1 3D Noise Reduction - Reduce digital noise in low-light conditions, improving video quality.

- 2 Mirror Reverse the video horizontally.
- 3 Flip Reverse the video vertically.
- 4 Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

# Setup - Camera Setup Video Enhancement



- **1** Flicker In environmental situations where the camera's image appears to flicker, change the Hz values to improve the camera's image.
- 2 Click 'Save' to save the current settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

MAC Address	00:0D:F1:21:96:3B	
IP Address	192.168.1.14	
Subnet Mask	255.255.0.0	
Default Gateway	192.168.1.1	
Preferred DNS Server	192.168.1.1	
Alternate DNS Server		
HTTP Port	80	
HTTPS Port	443	
RTSP Port	554	

This menu displays the camera's current network settings. To make any changes to the settings, you must go to the appropriate network settings tab.

### Setup - Network Setup Network Settings

	NETWORK SETTINGS				
	Host Name	IPNC			
0	Network Type     Static     Dynamic				
	IP setup				
2 3	<ul> <li>IP Address</li> <li>Subnet Mask</li> </ul>				
<b>4</b> <b>5</b>	Default Gateway     Preferred DNS Server				
6	Alternate DNS Server				
	Port Setup				
0	HTTP Port	80	[ Default: 80, 1025 ~ 60000 ]		
8	HTTPS Port	443	[ Default: 443, 1025 ~ 60000 ]		
9	RTSP Port	554	[ Default: 554, 1025 ~ 60000 ]		
0		•	APPLY		

**1** Network Type - Define the network IP address type. Select Static Mode for a fixed IP or Dynamic Mode for a dynamic IP address.

If you select Static Mode, enter the camera's IP Address, Subnet Mask, Gateway, DNS Server, and all ports. If you select Dynamic Mode, the IP address will be assigned automatically by the DHCP network requirements. If you click 'Apply', the system will reboot and you will have to reconnect the camera using the new IP address.

- 2 IP Address A unique string of numbers, divided into four octets (ranging from 0-255), used to identify the device over a network.
- **Subnet Mask -** Determines the range of IP address options within the network.
- **Default Gateway -** IP address of the forwarding host within the network; the IP address of the router that is most commonly used.
- **5 Preferred DNS Server -** Address of the decentralized system used to translate alphabetic names into IP addresses.
- 6 Alternate DNS Server Secondary address of the decentralized system used to translate alphabetic names into IP addresses.
- **WITTP Port -** The HTTP port can be set to the default 80 port or any value between 1025 to 60000.
- 8 HTTPS Port The HTTPS port can be set to the default 443 port or any value between 1025 to 60000.
- 9 RTSP Port The RTSP port can be set to the default 554 port or any value between 1025 to 60000.
- Olick 'Apply' to save all settings.
- If the network type is dynamic, the IP address is changed in the following cases. In these cases, the IP address needs to be searched again, and the camera needs to be reconnected:
  - When the camera's power is switched off and on.
  - After firmware update, or when the camera is reset to its default settings and reboot.

# Setup - Network Setup Auto IP Settings

	AUTO IP SETTIN	GS
0	General Setting	
	🛑 Off 🛑 On	
2		
•	UNIQUE ID	4b231aca-7c6a-402d-86ae-1195558826d0
	AUTO IP ADDRESS	169.254.1.0
3		APPLY
		APPLY

- **1** General Setting Enable or disable the Auto IP Settings.
- **2** Auto IP Settings Information Display the camera's Unique ID and Auto IP address.
- **3** Click 'Apply' to save all settings.

# Setup - Network Setup ONVIF Settings

	ONVIF SETTINGS	
U	Authentication	
•	None WS-Usertoken 🔴 WS-Usertoken + Digest	
2	Discovery mode	
3	Discoverable     Nondiscoverable	
	APPLY	

#### Authentication

None: Allow access to the camera without ONVIF authentication.
 WS - Usertoken: Allow access to the camera with WS-User Token of ONVIF authentication.
 WS - Usertoken + Digest: Allow access to the camera with WS-User Token and Digest of ONVIF authentication.

- **2 Discovery Mode -** Enable or disable discovery mode.
- **3** Click 'Apply' to save all settings.

# Setup - Network Setup UPNP Settings

	UPNP SETTINGS
0	General Setting
2 3	Device Information FriendlyName
0	APPLY

- **General Setting -** Enable or disable the UPNP function.
- 2 Friendly Name Define the friendly name. Support a maximum of 30 characters and special characters.
  - Do not use: / ~ ! \$ ( ) { } [ ] ; ,
  - Acceptable special characters include; @ . \_ -
- 3 Click 'Apply' to save all settings.

# Setup - Network Setup DDNS Settings

•	DDNS SETTINGS	
0	Disable     Public DDNS     Address     Www.no-ip     Host Name     User Name     Password	com
8		APPLY

**1 DDNS Disable -** If it is selected, the DDNS service does not work.

Public DDNS - To use public DDNS service, select a site address listed on the list. After filling out the Host Name of the site the setup is completed by entering the username and password registered in that DDNS site.

DDNS Provider	
DynDNS	
No-IP	

If you setup DDNS properly, the IP address of your camera will be updated automatically whenever the IP address is changed or the system is rebooted.

If IP updating to the DDNS site is failed, the camera will keep retrying in 1min. interval.

**3** Click 'Apply' to save all settings.

#### Setup - Network Setup FTP Settings

	FTP SETTINGS
0	General Setting
	Off On
2	* Server information
3	* FTP Server Address
4	* FTP Upload Path
5	• FTP Port 21
6	• User ID
•	Password
0	APPLY

To transfer/save the image to the relevant sites through FTP, then FTP needs to be setup.

- **1** General Setting Enable or disable the FTP function.
- **2 FTP Server Address -** Define FTP Server IP Address. If the IP Address form is incorrect, a message box will be shown to try again.
- **3 FTP Upload Path -** Define a path in FTP server to store video. For the path name, English Alphabets, numbers and special characters ( / ~ !@ \$ ^ ( ) \_ { } [ ] ; , ) can be used.
- 4 FTP Port Define the FTP Server Port. If the port is not appropriate, it is impossible to access to FTP Server.
- **5** User ID Define User ID to access the FTP Server. Fill out the correct User ID registered in the FTP Server.
- 6 Password Define Password to access the FTP Server. Fill out the correct Password registered in the FTP Server.

Click 'Apply' to save all settings.
 Refer to the above image for example.

#### Setup - Network Setup SMTP Settings

	SMTP SETTINGS			
	General Setting			
0	🗕 🛑 Off 🛑 On			
	Account information	1		
2	Mode	PLAIN SSL/TLS		
3	SMTP Server Address			
4	• PORT			
5	• User ID			
6	Password			
0	- E-Mail Sender			
8	<ul> <li>E-Mail Receiver</li> </ul>			
	Mail Contents			
9	• Title			
0	• Message			~
				<u> </u>
		Contains detailed event in	nformation	
1		TEST	APPLY	

To send/save the image to the relevant sites by Email, SMTP needs to be setup.

- **1** General Setting Enable or disable the SMTP function.
- 2 Mode Select the security mode of SMTP from Plain or SSL / TLS. After checking the account setup of your SMTP Server, you may select one.
- **3 SMTP Server Address -** Define the SMTP Server Address. If the IP Address form is incorrect, a message box will be shown to try again.
- Output Define the Port used in the Plain or SSL / TLS security mode in the above.
- **5** User ID Define the User ID to access the SMTP Server. Fill out the correct User ID registered in the SMTP Server.
- 6 Password Define the Password to access the SMTP Server. Fill out the correct Password registered in the SMTP Server.
- E-Mail Sender Define the e-mail address of the E-Mail Sender. It will be displayed as the sender when the camera sends an E-mail.
- 8 E-Mail Receiver Define the e-mail address of the E-Mail Receiver. It will be displayed as the Receiver when the camera sends an E-mail.
- 9 Title Define the title of the E-Mail when the camera sends an E-mail.
   B The title of the Email is limited to 40 characters including the spaces.
- Message Define the contents of E-Mail when the camera sends an E-mail. The message of the E-mail is limited to 40 characters including the spaces.
- Click 'TEST' to send a test message 'APPLY' to save all settings.

#### Setup - Network Setup SNMP Settings

	SNMP SETTINGS			
	SNMP v1/v2c			
	SNMPv1	🛑 Off 🛑 On		
•	SNMPv2c	🛑 Off 🛑 On		
•	Read Community			
	Write Community			
	SnmpTrap	🛑 Off 🛑 On		
2	TrapAddress			
	TrapCommunity			
0	SNMP v3			
3	• Mode	Read	•	
4	<ul> <li>Activation</li> </ul>	🛑 Off 🔳 On		
5	Read Name			
6	Security Level	no auth, no priv	$\mathbf{\nabla}$	
0	<ul> <li>Authentication Algorithm</li> </ul>	MD5	$\mathbf{\nabla}$	
8	<ul> <li>Authentication Password</li> </ul>			
9		AP	PLY	

**()** SNMPv1/SNMPv2 - Select the SNMPv1/SNMPv2 option and type the names of Read and Write communities.

SNMP trap can be used to check periodically for operational thresholds or failures that are defined in the MIB.

**2 SNMP Trap -** Enable or disable the SNMP trap.

SNMPv3 contains cryptographic security, a higher security level, which allows you to set the Authentication password and the Encryption password.

- 3 Mode Select either Read or Read/Write mode.
- **4** Activation Select mode to enable or disable.
- 5 Read/Write name Define Read name and Write name.
- 6 Security Level Select one of no auth, no priv/auth, priv.
- **O Authentication Algorithm -** Select MD5 or SHA as the authentication method.
- 8 Authentication Password The Authentication Password is encryption for authentication and is between 8 to 30 digits long.
- 9 Click 'Apply' to save all settings.

### Setup - Network Setup RTSP Information

•	RTSP Global Settin	ıg		
	Target Stream	Main Stream	Ŧ	
0 0	Session Timeout	0	Default:Off, 30~120 ]	
	QoS Setting DSCP	0 [0~25	5]	
•	Rtp Multicast			
•	MULTICAST IP	Stop Start 0.0.0.0		
6	PORT	0	[1024~60000]	
	TTL	0	[1~255]	
6		APF	rLY	
	No	Remote IP	Port	Туре
	1	127.0.0.1	44570	UDP
	2	127.0.0.1	44554	UDP
				2

**1 Target Stream -** Select the stream you want to set.

**2** Time out - Set the RTSP time out.

The session is disconnected after the specified time-out.

**3 QoS Setting -** Set the quality of service to ensure data transfer performance.

**4 RTP Multicast -** Check RTP Multicast Start/Stop. To activate RTP Multicast.

- 1. Click the "On" button.
- 2. Enter accessible RTP Multicast IP, the port for video stream control, RTP packet TTL.
- 3. Click the "Apply" button.
- It is possible to set each RTP Multicast for CH1~3.
- 5 Click 'Apply' to save all settings.
  - Click this button when completed setup each channel.

6 It shows RTSP Connection information.

### Setup - Trigger Action Setup Action Rules Configuration

Action Rules			
Name	Reserve Action	Action	
SMTP	1/5	SMTP	
FTP	1/5	FTP	1
RECORD	1/5	RECORD	
			$\sim$
•			
ADD	MODIFY	DELETE	

1 Action rules List - It indicates the custom action rule information added to the Action rules list.

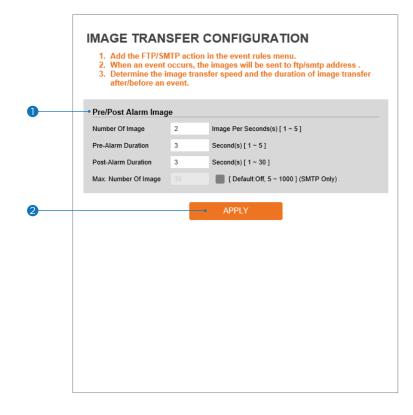
- 2 Click 'Add' to add custom action rules.
  - Click 'Modify' to modify selected items from the action rules list.
  - Click 'Delete' to delete selected items from the action rules list.

#### Setup - Trigger Action Setup Action Rules Add/Modify

	ACTION RULES CONFIGURATION			
	General Settin	g		
0	• Name	NewAction		
	Action1	NONE	<b>•</b>	
	Action2	NONE	•	
2	Action3	NONE	•	
	Action4	NONE	<b>T</b>	
	Action5	NONE	T	
3		SAVE	CANCEL	
				•

- Name Define the name of the action rules.
   Input text cannot exceed the limit (3~15 characters).
- 2 Action1 ~ Action5 Select the action to take If the event occurs.
- **3** Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous menu.

### Setup - Trigger Action Setup Image Transfer Configuration



**Pre/Post Alarm Image -** Image Transfer due to event is configured by setting the image transfer rate and Pre/Post alarm duration.

	Descriptions
Number of Images	Define the number of images transferred per second.
Pre-alarm Duration	Define the duration of the image transfer before an event.
Post-alarm Duration	Define the duration of the image transfer after an event.

**2** Click 'Apply' to save all settings.

### Setup - Trigger Action Setup Relay Out Configuration

	RELAYOUT	CONFIGURATION
0	Relay Output	01
2	•	
3	Mode	Monostable 🦲 Bistable
4	•Idle State	Closed 🥚 Open
6	Duration	Second(s) [ 1 ~ 30 ]
		APPLY

- **Relay Output -** Select the Relay output.
   The number of relay outputs available depends on the camera model.
- **2** Mode Select the monostable/bistable for relay mode.
- **3** Idle State Select whether the contact is normally opened or is closed.
- ④ Duration Relay out is operated during the setting time.
   ☑ In monostable mode, this function must be set up.
- **5** Click 'Apply' to save all changes.

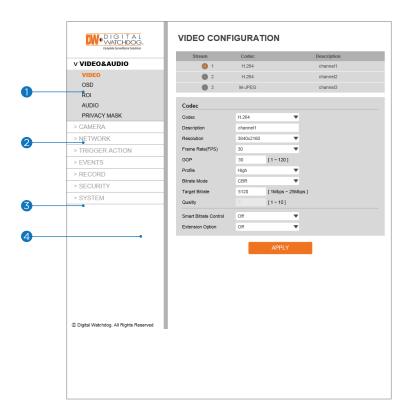
### Setup - Event Setup Event Rules Configuration

		ES CONFIGUR	ATION		
0	Event Rules				
	Name	Reserve Event	Schedule	Action	- 1
					$\sim$
					~
2					
	ADD	MODI	Υ	DELETE	

1 Event Rules List - It indicates the custom Event Rule information added to the Event Rules list.

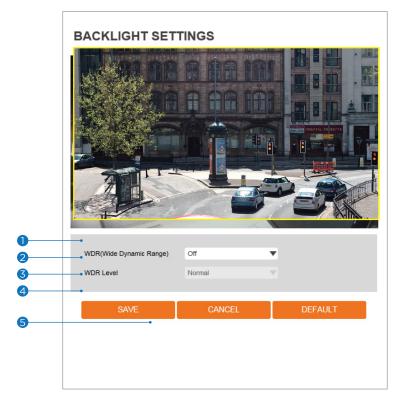
- 2 Click 'Add' to add custom event rules.
  - Click 'Modify' to modify selected items from the event rules list.
  - Click 'Delete' to delete selected items from the event rules list.

### Setup - Event Setup Event Rules Configuration



- **1 Name -** Define the Event rule name.
- 2 Event Select the event among motion detection, network disconnection, illegal login detected, temperature critical, schedule, sensor detection.
  - Click 'Cancel' to return to the previous setting.
  - ĭ You need at least one event.
- **3 Rules -** Select the action rule defined in the Trigger Action-Action rule menu.
- ④ Click 'Save' to save the current settings.
   Click 'Cancel' to return to the previous setting.

### Setup - Event Setup Motion Detection Configuration



- Motion Detection It shows the Motion event status.
   Event Alert Icon( 
   B ) appears if 'Motion Detection' is activated.
- 2 Area Set the motion detected area. Click in the display window to draw the motion area.
   W You can set up to four areas.
- **3** Activation Enable or Disable motion detection function.
- **Sensitivity** Define the sensitivity of motion detection. If a high value is selected, it will detect very small motion while it becomes relatively insensitive when a low value is selected.
- **5** Click 'Save' to save all settings.
  - Click 'Cancel' to return to the previous setting.

#### Setup - Event Setup Temperature

	TEMPERATURE	
	General Setting	
0	Mode	Fahrenheit V
2	Threshold	150 [122~212]
3	Temperature	115 °F
4		APPLY
•		

- **1 Mode -** Select Fahrenheit or Celsius.
- **2** Threshold Define the temperature at which the event trigger occurs.
- **3 Temperature -** It indicates the current temperature of the IP camera.
- 4 Click 'Apply' to save all settings.

## Setup - Event Setup Alarm Configuration

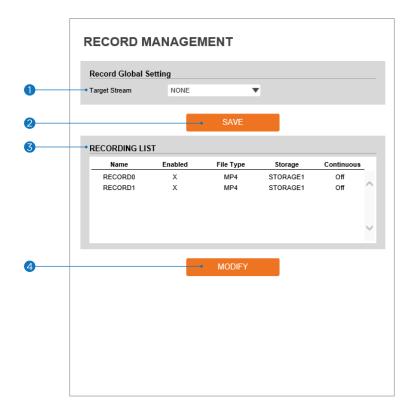
	ALARM CONFIGURATION
	Input Device Setup
U	• OFF A Normal Open Contact (NO) A Normal Closed Contact (NC)
2	APPLY

#### 1 Input Device Setup - Select input device type from OFF / N.O. / N.C.

	Operation
OFF	Ignore this input sensor.
NO	The contact is normally open and closed when activated.
NC	The contact is normally closed and open when activated.

2 Click 'Apply' to save all changes.

### Setup - Record Setup Record Management



- **1** Target Stream Select the channel you want to record video.
- 2 Click 'Save' to save the current settings.
- **S Recording List -** Display the information about the recording settings.
- **4** Click 'Modify' to modify the selected item in the recording list.

#### Setup - Record Setup Record Configuration

	RECORD MANAGEMENT				
	Record Setting	js			
0	Enabled	😑 Off 🔳	Dn		
2	Storage Device	SDCard 1		<b>T</b>	
3	File Type	MP4		T	
4	Storage				
5	Continuous	😑 Off 🔳	Dn		
6	Pre Duration	5	[0~5]		
0	Post Duration	5	[1~240]		
•					
8				CANCEL	
•	•				•

- **1 Enabled -** Enable or disable this function.
- 2 Storage Device This option shows the SD card currently mounted on the camera.
- G File Type Select the recording file type.
   Currently, the camera supports MP4 file type.
- **4** Storage Select the storage type. SD Card (Disabled) selection is not allowed.
- **5** Continuous If continuous mode is enabled, the camera will start recording automatically.
- 6 Pre Duration Define the duration of recording before an event.
- **Post Duration -** Define the duration of image transfer after an event.
- 8 Click 'Save' to save the current settings.
   Click 'Cancel' to return to the previous setting.

#### Setup - Record Setup Recording List

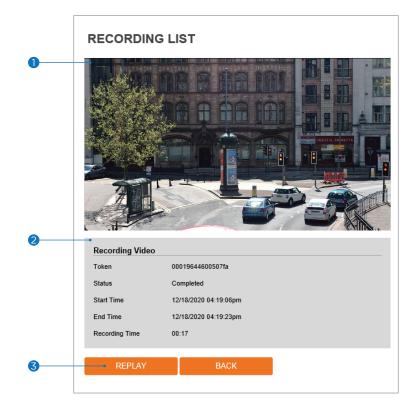
	RECORDING	LIST		
0	• STORAGE	STORAGE1	•	
2	• Filter			
•	Date		~ 12/18/2020	
	Time	0 - 0 - 0	▼~0 ▼0	<b>V</b> 0 <b>V</b>
	Event	All	V	
	Storage	All	V	
	Sort	Ascending	V	
3		- REFRESH		
	Event			
4	Day	Time	Duration	Event
				^
				~
6		PLAY	DOWNLOAD	

- **Storage -** Select the Storage from the available options.
- 2 Filter Select the date/time, event, sort, or storage format to filter the recorded video results.
- Click the 'Refresh' button to refresh the search results as needed.
   Click 'Filter' to view the filtered recorded video.
- **Recording List -** Display the information of the recorded video.
- 5 Click 'Play' to view the selected item in the list of the recorded video results.
  - Click 'Download' to download the selected item.
  - When you click 'Download', the following window appears.
  - When downloading, please fill up the purpose of the file download. The field is limited to 30 characters. (This information will be shown on the Log page with the download time).

Input the purpose of the file download (max: 32	characters)	
	OK	Cancel

When playing back recorded MP4 files with H.265 (HEVC) codec, the video may not play due to a performance issue of the VLC plug-in.

#### Setup - Record Setup Recording Video



**1 Recording Video Viewer -** Play the recorded video.

- **2** Recording Video Information Display information about the recorded video.
- S Click 'Replay' to view the recorded video again.
   ☑ Click 'Back' to return to the previous menu.

# Setup - Record Setup Storage Configuration

orage List				
Name	Mounted	Size	Used(%)	Available
SDCard1	0	59.6GB	0%	59.6GB

#### Display the SD card information mounted on the device.

Select an item from the Storage List to configure its related functions.

### Setup - Record Setup Storage Configuration

	Notice	E CONFIGURAT	ION mount, you must format fo	or mounting
0	Storage Size	16MB / 59.6GB		
2	Auto Delete	NONE	•	
3	Overwrite	🛑 Off 🛑 On		
4	Unmount	UNMOUNT		
5	Format	FORMAT		
6		APPLY	CANCEL	

1 Storage Size - Total capacity of SD card and the remainder of it are displayed.

2 Auto Delete - Select the period for auto delete. The data stored before the set period will be deleted automatically.

Delete all stored images older than the selected time.

- **3** Overwrite If ON is selected, once the SD card has less than 8MB storage available, new data will start to overwrite the oldest data. If OFF is selected, once the SD card has less than 8MB available, the camera will stop recording to the SD card.
- Output Remove the SD card from the device.
- 5 Format Delete all contents stored on the SD card.
- 6 Click 'Apply' to save all settings.☑ Click 'Cancel' to return to the previous setting.

### Setup - Security Setup IP Address Filter Configuration

	IP ADDRESS FILTER CONFIGURATION				
0	General Setting				
2	IP Address Filter	🛑 On 🥚 Off			
	IP Filter Type	Allow			
3					
4	•	APPLY			
6	Filtered IP Address	s	<		
6	IP Address	[ Invalid ]			
		ADD REMOVE			

- **1** IP Address Filter Enable or disable this function.
- **2** IP Filter Type Select the recording IP filter type.
- **3** Click 'Apply' to save all settings.
- **4** Filter IP Address Display the filtered IP address.
- **5** IP Address Define the IP address you want to apply the IP filter.
- 6 Click 'Add' to add the IP address to the list.☑ Click 'Remove' to remove the IP address selected in the list.

### Setup - Security Setup RTSP Authentication Configuration

	RTSP AUTHENTICATION CONFIGURATION
0	RTSP Authentication 🛑 Enable 🔘 Disable
2	APPLY

**1 RTSP Authentication -** Enable or disable the RTSP authentication.

2 Click 'Apply' to save all settings.

#### Setup - Security Setup IEEE 802.1X Configuration

	IEEE 802.1X CONFIGURATION		
0	General Setting		
2	IEEE 802.1x	🔵 On 🛛 Off	
3	Protocol	MD5	•
4	EAPOL Version	1 🔍	
5	D		
6	Password		
7	Retype Password		
8	CA Certificate	NONE	T
-	Certificate	NONE	V
<b>9</b>			APPLY

#### The feature is needed when connecting the camera to the network protected by the IEEE 802.1X.

1 IEEE 802.1x - Enable or disable the IEEE 802.1x feature.

#### 2 Protocol

- MD5: It provides one-way password-based network authentication of the client.
- PEAP: It is similar to TTLS in that it does not require a certificate on the client side.
- TTLS/MD5: It does not require a certificate on the client side.
- TLS: It relies on client-side and server-side certificates to perform authentication.
- **SEAPOL Version -** Select the EAPOL Version.
- 4 ID Type the ID to identify the client in the IEEE 802.1X authentication server.
- 9 Password Type the Password to identify the client in the IEEE 802.1X authentication server.
- 6 Verify Verify Password.
- **CA Certificate -** Select the CA certificate required for TLS, TTLS, and PEAP authentication.
- 8 Certificate Select the client certificate required for TLS authentication
- 9 Click 'Apply' to save all settings.

### Setup - Security Setup HTTPS Configuration

	HTTPS CONFIGURATION 1. If no certificates are available go to certificates to manage.			
0	Certificates			
	Certificate	NONE	•	
	HTTPS connection	Policy		
	WEB	HTTP and HTTPS	•	
2	ONVIF	HTTP	•	
	RTSP OVER HTTP	HTTP	•	
6		AP	PLY	
•				

#### HTTPS encrypts session data over SSL or TLS protocols instead of using plain text in socket communications.

- Certificate Select an installed certificate.
   If you cannot select a certificate, please install the certificate from the Security->Certificates menu.
- **HTTPS connection Policy -** Select one of "HTTP", "HTTPS", "HTTP and HTTPS" depending on the connected web, ONVIF, RTSP over HTTP.
  - WEB: "HTTP" "HTTPS" "HTTP and HTTPS"
  - ONVIF, RTSP OVER HTTP: "HTTP" "HTTPS" "HTTP and HTTPS"
- 3 Click 'Apply' to save all settings.
  - When HTTPS mode is chosen, input https://<IP Address> to connect to the camera.

#### Setup - Security Setup Certificates Configuration

	Server/Client Certificates				
	Certificate Name	Issued On	Expires On	-	
				^	
				$\sim$	
			_		3
~					
2	CREATE SELF-SIGNED CERTIFICATE	PROPERTIES	DELET	E	
6			ERTIFICATE		6
	CREATE CERTIFICATE SIGNING REQUEST				
7	CA Certificate				
	Certificate Name	Issued On	Expires On		
	DigiCertAssuredIDRootCA	11/10/2006	11/10/2031		
	DigiCertGlobalRootCA	11/10/2006	11/10/2031	^	
	DigiCertHighAssuranceEVRootCA	11/10/2006	11/10/2031		
	GeoTrust_Global_CA	05/21/2002	05/21/2022		
	GeoTrust_Global_CA2	03/04/2004	03/04/2019		
	GeoTrust Primary CA	11/27/2006	07/17/2036	$\sim$	
	Georiust_Filinary_CA		0.0104/00000		9
		00/04/0004	/		
		00/04/2004			

- **1** Server/Client Certificates Shows the installed certificates.
- 2 Create Self-Signed Certificate A self-signed SSL certificate is an identity certificate signed by its creator. But they are considered to be less trustworthy.
- **3 Properties -** Shows information about the selected certificate.
- **4 Delete -** Delete the selected certificate.
- 5 Create a Certificate signing request This is the encoded data that contains the necessary information for issuing the certificate.

They must be filled in when creating the CSR (Certificate Signing Request).

- 6 Install Certificate Install Certification
- **O CA Certificate -** Shows the installed CA certificates.
- 8 Install CA Certificate Install Certification, see the detail page.
- 9 Properties Shows information about the selected certificate.
- () Delete Delete the selected CA certificate.

#### Setup - Security Setup Certificates Configuration

CERTIFIC	ATES CONFIG		
GEICHING			
Create Self-Si	gned Certificate		
Certificate Name			
Expires On	mm/dd/yyyy	~01/18/2038	
Country	US		
State Or Province	•		
Locality			
Organization			
Organization Unit			
Common Name	192.168.1.14		
RSA	4096	v	
SHA	256	V	
Alternative Hostn	ame1		
Alternative Hostn	ame2		
Alternative IP			
	ОК	CANCEL	
Install Certific	- 4-		
	rom Signing Request		
	nd Private Key		
Certificate Name			
Certificate File	Select File		
	-• ОК	CANCEL •	
Install CA Cer	tificate		
• Certificate Name			
Certificate File	Select File		
	ОК	CANCEL	

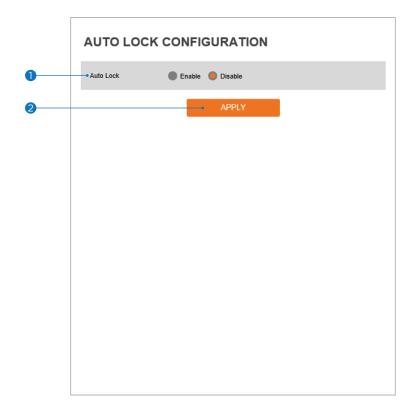
**Detail for Install Certification.** 

- **① Certificate From Signing Request -** Select to install a signed certificate returned from the CA.
- 2 Certificate And Private Key Select to install Certificate And Private Key to install a certificate and private key.
- **3 Certificate Name -** Enter a unique name to identify a certificate.
- **4 Select File -** Choose the certification file.
- **5 OK -** Request installing a certificate.
- **6** Cancel Cancel install certificate and then back to certificates configuration.

#### Detail for Install CA Certification.

- **Ortificate Name -** Enter a unique name to identify CA certificate.
- 8 Select File Choose a CA certification file
- **9 OK -** Request installing a CA certificate.
- () **Cancel -** Cancel installing a CA certificate and then back to certificates configuration.

### Setup - Security Setup Auto Lock



**1** Auto Lock - Enable or disable the Auto Lock function. When enabled, the system will lock itself for five (5) minutes after three (3) failed login attempts.

2 Click 'Apply' to save all settings.

### Setup - System Setup System Information

	SYSTEM INFOR	MATION
0	Device Name	2-Camera
2	Location ur	nknown
3		APPLY
	Model Name	NDE1-SLHH8
	Manufacturer	IPNC
	Max Resolution	3840 x 2160
	Max Framerate	30 fps
	Photo Resistor(CDS)	SUPPORT
	Alarm In	SUPPORT
	Relay out	SUPPORT
	Audio	SUPPORT
	Optical Zoom	NOT SUPPORT
	Digital Zoom	NOT SUPPORT
	РТΖ	NOT SUPPORT

System Capability information.

- **1** Device Name You can define the device name.
- **2** Location You can define the device's location.
- **3** Click 'Apply' to save all settings.

### Setup - System Setup System Diagnostics

0	SYSTEM DIAGNOSTICS Uptime Oday Ohrs 2mins SD Card SD-card is not mounted. NAND NAND write speed: 148.1MB/s NAND read speed: 373.8MB/s EEPROM EEPROM EEPROM EEPROM File system OK System Files File system OK NTP Status
	NTP: On Connect: Success Last NTP Connected Date&Time: 2020-12-17 23:18:27

#### Shows basic hardware functions after inspection.

1 Shows Uptime, SD card, NAND, EEPROM, Audio chip, Important file system, and NTP Status.

#### 🔯 Warning:

If the camera is abnormally terminated, a download button will appear on the diagnostics page to download a file that allows you to check the error information you can.

If you want to download the core dump file , press the Do
DOWNLOAD

### Setup - System Setup Configuration Backup

	CONFIGURATION BACKUP						
0	<ul> <li>Mode</li> <li>Backup Key</li> </ul>	Download Upload					
		APPLY					

#### Use this page to import or export the camera settings.

- 1 Select to download or upload camera settings.
  - The following settings are NOT included in the backup files: Network (except RTSP information), System > user management, PTZ settings (on PTZ models).
  - Download: save the camera's current settings. Check the box next to 'Download', enter a backup key and click APPLY. The backup key can be of any value. Remember the backup key, it will be required when uploading the file.
  - Upload: upload configuration settings from another camera. Check the box next to 'Upload'. Enter the backup key for the configuration backup. Click 'Select File' to locate the configuration backup file and select it on your computer. The file name and upload status will appear. Click 'Apply' to start the upload. A popup window will appear when the configuration upload is complete.

#### CONFIGURATION BACKUP



#### NOTE:

The configuration backup download is available when accessing the camera directly from the web browser. If accessing the camera from the DW Spectrum IPVMS client, this feature is disabled.

#### 🔀 Warning:

If the camera connection is terminated abnormally terminated, a download button will appear on the diagnostics page to download and check the error information.

#### Setup - System Setup Firmware Update

	<ol> <li>FIRMWARE UPDATE</li> <li>Do not power off during update. It may cause fatal system damage.</li> <li>If Explorer was closed abnormally or a user closed it accidentally while uploading firmware file, please try again after 30 seconds.</li> <li>Please do not select other menus while updating firmware file.</li> </ol>				
0	Version Information	1			
	System Camera	2020.10.14_A10.2.2			
2	• Web update	Select File			
3					
	FTP user information	n			
	FTP Server Address	ftp.dwcc.tv			
	FTP Port	21			
	User ID	dwmpix			
	Password	•••••			
	FTP Upload Path	1			
	SAVE	CANCEL	CHECK		

**1** Version Information - It shows the current Firmware Version in the system.

- **2 Web Update -** Select the Firmware file on your computer by clicking the [Select file] button.
- **3 Start F/W Update -** Click this button to start the update. Progress of uploading will be displayed using Progress Bar. If you assign the wrong file name, an error message will be shown.

#### 🔀 Warning:

- 1. Do not turn off the power to the camera during the firmware update. Interrupting the update may cause the system to become unstable. Once the update is completed, the system will reboot automatically.
- 2. Make sure to check the 'Notice' shown on the screen.
  - If the firmware update is completed successfully, the camera will reboot and show the login window.

#### Setup - System Setup Date and Time Settings

	DATE&TIME SETTINGS				
0	Time Zone Setup				
	Time Zone	(GMT-08) Pacific Time (US & Canada), Baja California 🛛 🔻			
		APPLY			
2	Time Format				
	Time Format	mm/dd/yy			
	Hour Clock Format	12H			
		APPLY			
3	_Current Date & Time				
	Date & Time	12/17/2020 11:21:01pm			
	New Camera Date & Ti	me			
4	Synchronize with my con				
•	Date & Time Setup manually	12/18/2020 04:21:01pm			
5	Date	2005 🔍 01 🔍 01 🔍			
	Time	00 🔻 00 💌 00 💌			
6		erver (NTP)			
-	NTP Server	pool.ntp.org			
0		APPLY			
<b>•</b>					

- TimeZone Setup Choose the time zone for the camera. It will be activated after clicking the 'Apply' button.
   Before setting below 'New Camera Date and Time', set the correct time zone first.
- 2 Time Format Select the time format yy-mm-dd or mm/dd/yy.
- **3** Current Date and Time Current date and time setting in the Camera.
- Synchronize with my computer Set the date/time using those of the PC currently connected.
- **5** Setup manually Set the date/time by typing manually.
- **6** Synchronize with time sever Time Zone (NTP) Choose the time server available to connect to the current camera. Date and Time will be updated automatically every hour when connected.
- Olick 'Apply' to save all settings.

#### Setup - System Setup DST Settings

	DST SETTING	s							
•	General Setting								
U	Off On								
2	Date&Time Settings								
	Start Time	Mar	¥	Second	T	Sun	Ŧ	2	▼o'clock
	End Time	Nov	Ŧ	First	Ŧ	Sun	Ŧ	2	▼ o'clock
3		_	-•	APF	۶Ľ	(			

Daylight Saving Time (DST) is the practice of setting the clocks forward one hour from standard time during the summer months, and back again in the fall, to make better use of natural daylight.

- **1** General Setting Enable or disable the DST function.
- **2** Date and Time Settings Set the start time and end time that the DST applies.
- **3** Click 'Apply' to save all settings.

### Setup - System Setup Users Management

USER MA	NAGEMENT		
	ID	Authority	
•	admin	Administrator	
	A2) M(	3 FY DE4 TE	
		admin	ID Authority admin Administrator

**1** Users - List all the user accounts for authentication.

#### **2** Add - Register a new user.

		ID			
		Password			
ID	Enter a new user ID. Admin already exists.	Retype Password Password Hint			
Password	Enter the user password. (Check the password)	UserAuthority	Operator	T	
Retype Password	Enter the user password again for verification.	letters, lowercase letter	rs, numbers and specia aracters are; ~`!\$^()		of uppercase
Password Hint	Enter the password hint.	_			
User Authority	Select Operator or Viewer. Viewer: Only monitoring is allowed. Operator: Most of the functions are allowed except 'Setup'.		APPLY	CANCEL	I

The ID and Password are limited to 8 characters with at least two combinations of uppercase letters, lowercase letters, numbers and special characters. Acceptable special characters are: ~ ' ! \$ ^ ( ) \_ - { } [ ];.?/

Click 'Save' to save all settings. Click 'Cancel' to return to the previous menu.

- **3 Modify -** Modify the information of the user accounts registered. For the admin account, only the password can be modified.
- **4 Delete -** Delete the selected user account. The admin account cannot be deleted.

### Setup - System Setup System Log

Filter		
Date	12/18/2020 ~ 12	
Time	0 - 0 - 0 - 0	V 0 V 0 V
Туре	All	
Sort	Ascending	
	rissonang	
REFRESH	FILTER	BACKUP
list		
		IP
		system
		system
		system
	-	192.168.4.90
		192.168.4.90
		system
	-	192.168.4.90
12/17/2020 11:19:12pm	Login Success	192.168.4.90
12/17/2020 11:19:06pm	Motion detected : 01 : On	system
	1 2 3 4	S <b>S</b>
	Date Time Type Sort List Date & Time 12/17/2020 11:21:24pm 12/17/2020 11:20:31pm 12/17/2020 11:19:35pm 12/17/2020 11:19:35pm 12/17/2020 11:19:32pm 12/17/2020 11:19:12pm 12/17/2020 11:19:06pm	Date         12/18/2020         12/18/2020           Time         0         12/17/2020         0         12/17/2020         11:19:19:19         0         0

1 Filter - Select a date, time, sort, or type of log to filter the log.

- 2 Click the 'Refresh' button to refresh the log list.
  Click 'Filter' to view the filtered log.
  Click 'Backup' to back up the filtered log.
- **3** System Log List The filtered log is displayed.

#### Setup - System Setup Factory Reset

	FACTORY RESET				
0	<ul> <li>All</li> <li>Exclude network settings and user settings</li> </ul>				
2	APPLY				

**1 Reset to the factory defaults -** Return the setup to the factory default.

**All -** Reset all Settings to the factory defaults.

**Except Network Settings and User Settings -** Reset all camera settings to factory default except for the network settings.

2 Click 'Apply' to save all settings.

The page at 192	.168.1.116 says:	×
Do you want to rest	art the system?	
	ок	Cancel

If you click the 'RESTART' menu, a message box will be shown to confirm. Click the 'OK' button to restart.

### Setup - System Setup System Open Source License

Open Source Name	Version	License	
busybox	1.32.0	GPLv2	_
alsa-lib	1.1.6	GPLv2.1	
libglib2	2.52.3	LGPLv2	
libgnutls	3.6.2	LGPLv2.1	
libjson-c	0.13.1-20180305	JSON License	
libcurl	7.66.0	MIT/X derivate License	
libffi	3.1	MIT License	
libgcrypt	1.6.1	LGPLv2.1	
libnl	3.4.0	LGPLv2.1	
libogg	1.3.2	BSD-style License	
libsamplerate	0.1.8	GPLv2	
libselinux	2.7	Public domain	
libsndfile	1.0.27	LGPLv2.1	
libssh2	1.9.0	BSD	
libssh2 libtasn1	4.13	BSD GPLv3	

This menu shows a list of all the System Open Source License information in the camera, including Open Source Name, Version, License, etc.

### Setup - System Setup Plug-In

	PLUG-IN			
	Plug-in List			
U	Name	Version	Status	
				~
				Ť
2	•ONFIGURATION			LOGS
3	*Information			
	Description			
	Minimum Required			
	Firmware Plug-in			
	-			
4	•Plug-in Update			
	Current Storage Usage 56%			
	Select Plug-In File Select	ect File		
6		- UPLOAD PLU		
-				

**1** Plug-in List - View all plug-ins currently installed on the camera.

Configuration - Show the settings for the selected plug-in from the list.
 Start/Stop - Start/stop the selected plug-in from the list.
 Uninstall - Remove the selected plug-in from the list.

**Logs -** Download the log file for the selected plug-in from the list.

**3 Information -** View additional information for the plug-in selected from the list.

**Plug-in Update -** Once a plug-in is selected from the list, press the 'select file' button to upload a new plug-in file located on your drive.

Note the available local storage on the camera before updating a plug-in. You may need to remove some plug-ins to have enough storage for a new plug-in.

**5** Upload Plug-In - Once a new plug-in file is selected, click the 'UPLOAD PLUG-IN' button to start the update. The Progress Bar will indicate the uploading progress.

See the MEGApix® IM<sup>™</sup> user manual for more information on the analytics plug-ins, settings and activation.

### Follow the steps below to complete the initial network setup.

- Do not power on the IP camera until instructed.
- Temporarily disable any proxy servers configured in Internet Explorer.
- If connecting the IP camera directly to a modem, power down and reset the modem. Leave the modem powered down until the camera's configuration is complete and the IP Camera has been connected to the modem.
- 1 Connect the IP camera to the configured network.
- 2 Open the DW IP Finder on a PC on the same network as the camera and search for the camera.
  - If you have a DHCP server, it will automatically set the camera's IP address and network settings.
  - If you do not have a DHCP server, the camera's IP address is set by default to 192.168.1.80 after one minute In this case, the PC's IP address must be changed to match the camera's IP address settings to be able to access the camera.
- If multiple cameras are added at the same time, each camera can be identified by its mac address.
- 4 Click on the camera's IP address and connect to the web page.
- **5** Default ID/password are both: admin.
- 6 Familiarize yourself with the viewer interface.
- Install VLC to display live video.
- 8 The camera's IP address settings can be set to 'STATIC' from the DW IP Finder or the camera's web viewer by going to Setup -> Network -> Network Settings.
- If the IP camera is connected to a network with a router, you must have port forwarding configured on your router to access the camera from outside the network.
- After configuring port forwarding on your router (if necessary), access your IP camera by opening Internet Explorer and typing the IP address and web port assigned to the IP camera.
  - () Example: http://192.168.0.200:8888
  - If your web port is 80, you do not need to specify the port in the address bar to access to your IP camera.

Access your IP Camera via the Internet (from a different network from the one your camera is):

If you use a static IP address assigned by your ISP:

- 1. Open Internet Explorer.
- 2. Type the address of the IP camera.
- 3. If you use a router, enter the routers' static IP and the web port number of the IP camera.
- If you have a dynamic address provided by your ISP 1. Open Internet Explorer and go to your DDNS
  - website.
  - 2. Register the IP camera.
  - 3. Reboot the IP camera.
  - 4. Give the DDNS server 10 minutes to locate your IP camera's IP information.
  - 5. Click the refresh button in Internet Explorer.
  - 6. After your camera is connected, select your camera.

### Network Setup -DDNS Registration

If you have a DYNAMIC IP service from your Internet Service Provider (ISP), you cannot tell the current IP address of the IP Camera. To solve this problem, you must register with our DDNS service.

First, you must check if you are using dynamic addressing. If so, register your IP Video Server on our DDNS website before you configure, setup, or install the IP Camera.

Even though your IP is not dynamic, you will benefit by registering your device with a DDNS service. In this case, just remember ' hostname. dyndns.com/gate1' instead of a complicated series of numbers like http://201.23.4.76:8078.

#### For more details, contact our Support Center.

To use a public DDNS called 'DynDNS' or 'no-IP', refer to the detailed information on how to use the service. (Visit: http://www.dyndns.com or http://www.no-ip.com)

### Network Setup -Guide to the Network Environment

Please configure the IP Camera at the installation site. You must determine your network scenario to configure the IP Camera with the proper TCP/IP settings. This tutorial will guide you through the process. Before actually configuring the IP Camera, determine settings to be applied. Record those settings to be used to configure your IP Camera for reference.

When configuring your IP Camera, treat the IP Camera as another PC on your network. You will assign it to several addresses and other TCP/IP properties to match your current network.

This step-by-step tutorial will teach what IP addresses and network configurations should be assigned based on the network scenario.

Before you begin, locate any information and settings received from your Internet Service Provider (ISP). You may need to refer to these IP addresses at a later time during the configuration.

Current TCP/IP Settings		
IP Address		
Subnet Mask		
Default Gateway		
Primary DNS Server		
Secondary DNS Server (Option)		
Static Dynamic		

If you were not given any IP addresses or the ISP was responsible for the setup and installation of your Internet connection, go to step 2.

If you are not using a router on your network, your 'Current TCP/IP Settings' (from the previous section) and 'Assigned IP Addresses from My ISP' will be exactly the same.

2 You must determine whether the IP address is STATIC or DYNAMIC. Contact your ISP to get a STATIC IP address for the camera.

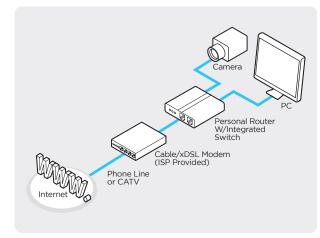
Configure your IP Camera's TCP/IP settings for network connectivity by selecting Setup from the main interface and selecting TCP/IP located on the left of the setup screen.

- If prompted for ID and password, use 'admin' for both entries. The default web port number is 80. If port 80 is blocked by the ISP, use a value between 1025 ~ 60000. If TCP port 80 is blocked, contact your ISP.
- S The following descriptions are several basic network scenarios. Determine which scenario describes your network. If your network does not match one of the scenarios below and you are unsure how to setup your IP camera, contact your network administrator.

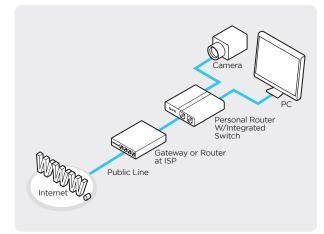
 You cannot control the rectangular gray areas and only the ISP has access to the devices.

#### Case A:

#### Dynamic IP + Personal Router [Most SOHO]



#### Case B: Static(Fixed) IP + Personal Router [Efficient]



#### Configure your IP Camera's TCP/IP properties:

- Network Type: STATIC (even though you have Dynamic IP from your ISP, use STATIC on the IP camera).
- Internet Address: A private IP address such as 192.168.0.200 (example)
  - You need to assign an IP address to the IP Camera just as you do with PC.
  - The IP address you assign must be unique to your network and match your network as well.
     For information on how to choose a unique IP and match your network, read the FAQ.
  - The IP address you assign must be a private IP. For information on how to choose a private IP please, read the FAQ.

#### 3 Subnet Mask: 255.255.255.0 (example)

() You must use the same subnet mask as the one you noted under 'Current TCP/IP Settings'.

#### 4 Default Gateway: 192.168.0.1 (example)

- This IP address must be the IP address of your router. (private or LAN side)
- Use the same Default Gateway you noted under 'Current TCP/IP Settings'.
- S Preferred DNS Server: Use the 1st DNS Server from 'Assigned IP Address from My ISP'.
  - If you did not receive any IP addresses from your ISP, contact the ISP and acquire the IP address of their DNS server.

#### 6 DDNS Server: Use the DDNS server.

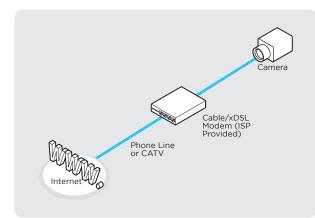
This is the same site you will register later to accommodate dynamic IP from your ISP.

#### 🕖 Web Port: 8888

- Do not use the default port 80 as this number must be changed.
- Select a number between 1025 ~ 60000.

### Network Setup -Setup Case C, D

#### Case C: Static(Fixed) IP [Dedicated line directly to the IP Camera]



#### Configure your IP Camera's TCP/IP properties:

1 Network Type: STATIC

2 Internet Address: A static IP address received from your ISP such as 24.107.88.125 (example)

• You need to assign an IP address to the IP Camera just as you do with PC.

**3** Subnet Mask: Subnet mask assigned from your ISP such as 255.255.255.240 (example)

4 Default Gateway: 24.107.88.113 (example)

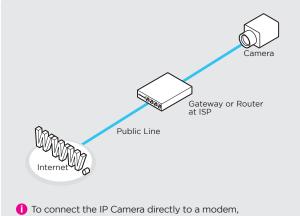
() Use the assigned default gateway from your ISP.

S Preferred DNS Server: Use the 1st DNS Server from 'Assigned IP Address from My ISP'

- If you have not received any IP addresses from your ISP, contact them to acquire the IP address of their DNS server.
- 6 DDNS Server: Use the DDNS server
  - This is the same site you will register later to utilize our DDNS service.
- 7 Web Port: 80

1 Select a number between 1025 ~ 60000.

#### Case D: Dynamic IP + DSL/Cable Modem [Connected directly to the IP Camera]



Io connect the IP Camera directly to a modem, power down and reset the modem. Leave the modem powered down until the IP camera's setup is completed and the IP camera has been connected to the modem. Then power on the modem, followed by the IP camera.

#### Configure your IP Camera's TCP/IP properties:

- 1 Network Type: DYNAMIC
- 2 DDNS Server: Use the DDNS server
  - 1 This is the same site you will register later to accommodate dynamic IP from your ISP.
- 3 Web Port: 80
  - Select a number between 1025 ~ 60000.

### Network Setup -Port Forwarding

# After entering the correct TCP/IP settings, you are ready for 'Port Forwarding' (Cases A, B).

Use the table below to note your camera's TCP/IP settings for future reference. You may need this information to access your IP Camera and to configure 'port forwarding'.

IP camera TCP/IP settings		
IP address		
Subnet mask		
Default gateway		
Preferred DNS server		
DDNS server		
Web port		

2 After clicking 'Apply', the system will prompt for a reboot. Please allow the system 50 seconds to reboot and accept the changes. After 50 seconds, close the configuration screen. The view will display 'Trying to Reconnect'. If the ACTIVE light on the IP Camera has gone off and is now back on again flashing, the IP Camera has rebooted. After the system reboots completely, remove the power supply from the unit and close Internet Explorer.

- 3 Return your PC/Laptop TCP/IP properties to their original settings.
- ④ Before installing the IP camera, you must perform port forwarding on your router (Cases A, B). You will need to forward 1 port:
  - Web Port: All the ports will be forwarded to the IP address you assigned to the IP Camera. In the example above, you would forward:
  - · 8888 > 192.168.0.200

#### After forwarding correctly the Web Port, through your router (if applicable), install the IP Camera in a proper location.

- Locate the serial number located on the label attached to the bottom of the IP camera, you will need this for DDNS registration.
- 2 Connect the IP Camera to your router or cable/ DSL modem (per your network scenario) via a Cat5/5e UTP Ethernet network cable.
- 3 Supply power to the IP camera.
- After 1 minute, verify the IP camera indicators:
   LINK: Flickering/Solid
- After configuring port forwarding on your computer (if necessary), access your IP camera on your local network by opening Internet Explorer and specifying the IP address and web port assigned to the IP camera.
  - Examples: http://192.168.0.200:8888 or http://24.106.88.123
  - If you left your web port as 80, you do not need to specify the port in the address bar to access the IP camera.
- 6 Access your IP camera via the Internet :

If you use cases B, C:

- 1. Open Internet Explorer.
- 2. Type the address of the IP camera.
- 3. If you use a router, enter the routers' static IP
- and the web port number of the IP camera.
- If you use cases A, D:
  - 1. Open Internet Explorer and go to your DDNS website.
  - 2. Register the IP camera.
  - 3. Reboot the IP camera.
  - 4. Give the DDNS server 10 minutes to locate your IP camera's IP information.
  - 5. Click the refresh button in Internet Explorer.
  - 6. After your camera is connected, select your camera.
  - The difference between B and C is that B needs to set the port forwarding.
  - Since the type of DDNS differs from the service type, refer to the related service site.

#### 1. My POWER light is not on?

Power is not being supplied to the unit. Please use the power supply shipped with the unit and verify that a power source is active from the attached power outlet used to connect the adapter. You can test this by plugging in any other electrical device and verify its operation. After using the power supply shipped with the product, check the power source, and reinserting the power connector into the IP Camera, please call our Support Center. The power supply may be defective.

#### 2. My ACTIVE light is not flashing?

Verify the power supply to the unit. Power off the unit and back on again, wait 1 minute, if the ACTIVE light still does not begin to flash, you will have to set the unit to its factory default (THIS WILL DELETE ANY CONFIGURATION AND SET THE UNIT TO THE FACTORY DEFAULTS). Power on the unit and insert the end of a paper clip into the small recessed opening on the back of the unit. Use the clip to press the button located within that opening.

#### 3. My LINK light is not flashing or solid?

Verify the cable connection. 99% of the time the cable's connection to the unit is causing this problem. Try using a different network cable or crossover cable (for PC connection only). Try reinserting the cable, if this still doesn't solve the problem call our Support Center.

### 4. I can access the video server on my LAN, but not from the Internet.

Verify that your router (if applicable) has port forwarding properly configured. If accessing from our DDNS service, verify the correct serial number. Firewall issues may prevent user access.

#### 5. How do I open an MS-DOS or Command Prompt?

Start > (All) Programs > Accessories > Command Prompt

### 6. How do I find out my IP address information if my settings were automatically detected?

1) Open a Command Prompt

2) At the prompt type - "ipconfig / all" (without the quotes)
3) Near the end of the information supplied, should be your current IP address, subnet mask, default gateway and DNS servers

#### 7. I can't connect!!

In the case of a connection failure. Modem Reboot > Modem Reboot Finished > Router Reboot > Router Reboot Finished > IP Camera Reboot > IP Camera Reboot Finish > Verify DDNS and IP Camera connection, if applicable.

#### 8. How do I "PING" an IP address?

1) Open an MS-DOS (or Command) prompt

2) At the prompt type - "ping xxx.xxx.xxx" (without the quotes and replace the "x" s with an IP address)3) Press Enter

### 9. I'm accessing my video server remotely over the Internet and the video stream is choppy, is this normal?

Yes. The frames per second received remotely are determined by your bandwidth capabilities both at your site where the IP Camera is installed and your remote location. The lower of the two sites will determine how fast your video stream is received. It is recommended to have at least a 256Kb/sec upstream connection from the site where the IP Camera is installed. Lower speeds will operate properly but provide poor remote performance. The Faster the Internet connection at both ends, the faster the video stream.

#### 10. How do I enable or check VLC on my browser

#### Internet Explorer

Open Internet Explorer > Tools on the menu bar > Internet Options > Security Tab > Custom Level > Scroll down and verify that you are prompted or have enabled plug-ins to be downloaded and executed. > click OK > restart browser.

#### Chrome

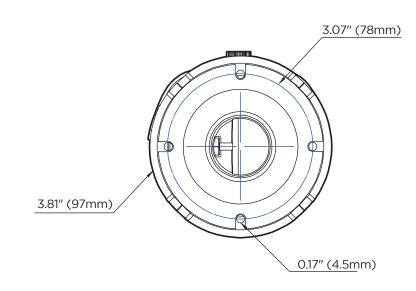
Open Chrome > Chrome menu settings > Advanced settings > Individual information - content settings > Run automatically

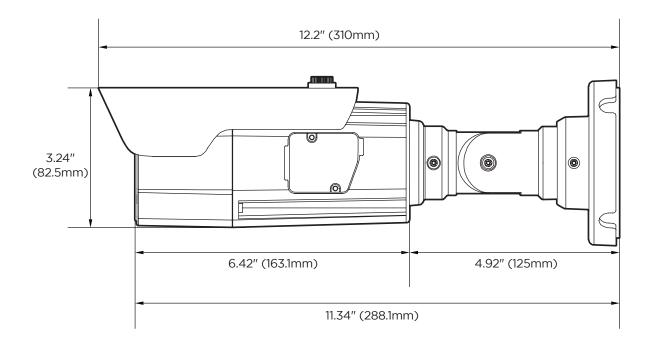
#### 11. How do I reset the unit to factory defaults?

Refer to the previous functions page and find the reset button. Power ON the unit and use a paper clip to push the reset button within that opening. You should then see the ACTIVE light turn off and after a few seconds, the ACTIVE light will begin to flash, signifying a successful reboot. If the ACTIVE light does not turn off after depressing the reset button, please try holding the button in for a few seconds and releasing it. YOU WILL LOSE ALL DATA THAT HAD BEEN ENTERED PREVIOUSLY AND THE IP CAMERA WILL BE SET TO ITS FACTORY RESET.

### Specifications -Dimension

Unit: inches (mm)





## Specification -Spec.

CAMERA	
Image sensor	1/2.8" 4K CMOS
Total pixels	3952 (H) x 2320 (V)
Focal length	2.7 ~ 13.5mm, F1.4 / MFZ, P-Iris
Horizontal angle	D: 38.2° ~ 105° H: 33.1° ~ 90.3° V: 18.9° ~ 49°
Shutter speed	Auto, manual (1/15 ~ 1/32000), anti-flicker, slow shutter (off, 2X, 3X, 5X, 6X, 7.5X, 10X)
MIN. illumination	0.09 lux, 0 lux with IR (F1.4)
IR	H6IR, 140ft
Day and night	TDN (True Day and Night)
WDR	WDR (DOL)
Optical zoom	X5 Optical
DNR	3D-DNR
Privacy zone	16 programmable zones
AGC	Auto
Other image processing	Configurable exposure, white balance, sharpness

I/O AND EVENT	
Audio in/out	1 (1.0Vrms, 3kΩ) /1
Alarm in/out	1/1
Video output (2nd video out)	1 CVBS 1.0V p-p (75Ω), 4:3 aspect ratio
Event notification	FTP, email, alarm out, SD card

SECURITY AND NETWORK		
Network protocol	IPv4: TCP/IP / UDP / AutoIP / RTP(UDP/TCP) / RTSP / NTP / HTTP / HTTPS / SSL / DNS / DDNS / DHCP / FTP / SMTP / ICMP / SNMPv1/v2/v3(MIB-2) / ONVIF	
Security	HTTPS (TLS), IP filtering, 802.1x, Digest Authentication (ID/PW)	
Plug in	CGI API, ONVIF	

ENCODER (VIDEO AND AUDIO)		
Video compression	H.264, H.265, MJPEG	
H.264 profile	BP/MP/HP	
H.265 profile	MP	
Multiple profile streaming performance	H.265: QFHD/1080p/720p/VGA/ D1/CIF H.264 QFHD/1080p/720p/VGA/ D1/CIF MJPEG: 1080p/720p/800x600/ VGA/768x432/D1/CIF	
Video bitrate	100kbps ~ 10Mbps, multi-rate for Preview and Recording	
Bitrate control	Multistreaming CBR/VBR at H.264, H.265 (controllable frame rate and bandwidth)	
Edge storage	Micro SD	

GENERAL	
Power	DC12V: max 10.2W POE IEEE 802.3at: max 16W (Adaptor is not Included)
Operating temperature	-40°F ~ 122°F (-40°C ~ 50°C)
Material	Aluminum die-casting
Dimensions	12.2" x 3.81" (310 x 97mm)
Weight	2.64 lbs (1.2 kg)
Certification	FCC, CE, ROHS, IP67-rated

# Warranty Information

Go to <u>https://digital-watchdog.com/page/rma-landing-page/</u> to learn more about Digital Watchdog's warranty and RMA.

To obtain warranty or out of warranty service, please contact a technical support representative at: 1+ (866) 446-3595, Monday through Friday from 9:00 AM to 8:00 PM EST.

A purchase receipt or other proof of the date of the original purchase is required before warranty service is rendered. This warranty only covers failures due to defects in materials and workmanship which arise during normal use. This warranty does not cover damages that occurs in shipment or failures which are caused by products not supplied by the Warrantor or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, setup adjustments, improper antenna, inadequate signal pickup, maladjustments of consumer controls, improper operation, power line surge, improper voltage supply, lightning damage, rental use of the product or service by anyone other than an authorized repair facility or damage that is attributable to acts of God.

# Limits and Exclusions

There are no express warranties except as listed above. The Warrantor will not be liable for incidental or consequential damages (including without limitation, damage to recording media) resulting from the use of these products, or arising out of any breach of the warranty. All express and implied warranties, including the warranties of merchantability and fitness for a particular purpose, are limited to the applicable warranty period set forth above.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights from vary from state to state.

If the problem is not handled to your satisfaction, then write to the following address:

Digital Watchdog, Inc. ATTN: RMA Department 16220 Bloomfield Ave Cerritos, CA 90703		
Service calls which do not involve defec		
its sole discretion, are not covered. Cost	t of such service calls are the r	esponsibility of the purchaser.



### Complete Surveillance Solutions

DW® East Coast office and warehouse: 5436 W Crenshaw St, Tampa, FL USA 33634 DW® West Coast office and warehouse: 16220 Bloomfield Ave, Cerritos, CA USA 90703 PH: 866-446-3595 | FAX: 813-888-9262 www.Digital-Watchdog.com technicalsupport@dwcc.tv Technical Support PH: USA & Canada 1+ 866-446-3595 International 1+ 813-888-9555 French Canadian: + 1-904-999-1309 Technical Support Hours: Monday-Friday 9 a.m. to 8 p.m. Eastern Time