



DW Mobile Plus™ App

DW Mobile+ is a free app that empowers DW users to get the most out of their security systems anytime, anywhere. With simple P2P and QR code connection options, users can access their security systems with the tap of a finger, receiving event alerts in real time and accessing live and archived footage directly from their phones. Events can be instantly addressed and delegated as needed, saving customers time and money. The app comes with DWAIN chat for quick help and access to knowledgebase articles, tech support help and other tools from the DW website. With DW Mobile+, you know your system keeps working for you 24/7 worldwide.

Features

- Access your video surveillance systems with a tap of a finger.
- Support for unlimited registered sites.
- Use a QR code scan to connect to any VMAX recorder.
- Remote setup for COVA bridge recorders with a myDW account.
- Access live and archived videos for any system registered to your myDW account.
- Push notifications for event alerts from the system
- Embedded DWAIN help chat for quick access to knowledgebase articles and DW's tech support.
- Intuitive and easy to use.
- Easily choose a site to view from a thumbnail image, grid or list view.
- View 1, 4, 9 or 16 cameras at a time.
- One-touch access to the site camera list.
- Go from live to recorded video instantly.
- Pinch-to-zoom to expand the timeline and adjust the search period.
- Fingertip PTZ camera control.
- Easy calendar search.
- Supports audio from the camera on cameras with audio in/out.
- Easily add time and weather information to the app.
- Onscreen tutorials are easy to understand.



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Specifications

Functions	
Layout options	Live thumbnails, Archived video, Live video, Preset layouts
Number of sites	Unlimited
Number of viewing channels	1, 9, 4, 16
Remote connect	PathFinder™ QR code scan to connect
Hardware	
Compatible Recorders	VMAX A1 Plus DVRs, Blackjack NVRs, VMAX IP Plus NVRs
Server's Operating System	iOS, Analog, IP
Mobile Apps Features	
Advanced PTZ control	Point, pan, zoom, tilt controls, move to presets
Audio	From the camera
Calendar search	Search by date and time
Onscreen help	Embedded tutorials and tips
Pinch-to-zoom	Digital zoom in live and playback
Smart motion search	Search your video for motion-based events
Streaming	
Multi-system switching	Switch between an unlimited number of systems quickly via saved connections
Technical	
App size	Android: 88MB, iOS: 54.6MB
Supported OS	Tested and supported Android OS: Version 5.0(Lollipop) or higher, Tested and supported iOS: 12 or higher



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